

**Riverstone Homehealth** is a home health and community-based service agency; licensed by the Washington Department of Health. We believe in the absolute client satisfaction. It is our conviction that total quality care will be the guiding principle and cornerstone of this agency.

In addition to top-quality health care services, we bring the human element to you. We understand the complexities of illnesses, and the far-reaching impacts on you and your families. A Registered Nurse will work with you. Your Doctor, and your family to design a Home Health Care program to your needs. We take pride in finding the right person for each client and situation. We are always willing and able to go the extra miles to ensure that our clients are satisfied customers. Seeing that you are happy makes us happy, and we would love the chance to be at your service.

**About Us:** Riverstone Healthcare Riverstone Homehealth is owned and operated by medical professionals who understand the importance of client's health and privacy. We get satisfaction from serving patients in their homes, making their recovery or retirement worthwhile through the home health care services we provide. We consider the health care industry to be a great avenue to deliver care and to contribute to the community. Benefit from our caregivers, nurses, therapists, aides and medical social workers who bring with them the quality mark of Riverstone home healthcare.

**Mission:** to provide a full range of cost-effective and quality-focused home health care services to our clients. We aim to lengthen our history through successful case management and personalized delivery of home health care our service area.

**Vision:** Riverstone healthcare believes that home health care should be offered and made available to everyone who needs medical attention. Getting access to home health care should not be limited to select individuals but should be open to all regardless of race, color, personal circumstance, financial capacity, handicap, religion or national origin. With this, our home health agency is a provider of affordable, accessible and efficient care services.

**Our Services:** The goal of Riverstone home healthcare is to assist patients in their homes enabling them to live a safe, healthy and well-balanced life style. We also focus on retaining the highest level of independence our patients want to keep. Where they need support, our care team will be ready to respond with diligence and a sense of urgency.

The services are provided by a registered nurse, therapists, social workers and certified nursing assistants consistent with the personalized treatment *plan established with your physician*. The common services we provided are listed below but our services are certainly not limited to the list. Please call us at 206.653.7580 to speak to one of our office representatives for the details.

## 24 Hour On-Call Availability

A Registered Nurse is on call 24 hours a day, 7 days a week to answer questions and accept referrals for home health services

FOR MORE INFORMATION  
Please Contact Us At:

Riverstone Healthcare  
Riverstone Homehealth  
P.O. BOX 3379  
Federal Way, WA 98063-3379  
Tel: 206.653.7580  
Fax: 206.899.1299

**Medical services:**

Skilled nursing  
Home health aide  
Physical therapy  
Occupational therapy  
Speech therapy  
Wound care management

**Non-medical services:**

Light housekeeping  
Companionship  
Laundry  
Shopping  
Transportation  
Bathing

**Statement of non-discrimination**-- Riverstone Healthcare and Riverstone Homehealth operate under the strict policy of non-discrimination towards any of our clients because of age, race, religion, color, sex, national origin or handicap.

**Fax Numbers: 206.899.1299 | Intake Phone: 206.653.7580 | Pager: 206.969.4302**  
[http:// www.riverstonehomehealth.com](http://www.riverstonehomehealth.com) | [info@riverstonehomehealth.com](mailto:info@riverstonehomehealth.com)  
Available every day of the year 24/7. Contact us today!

**Start of Care Date**  
**(if requested):** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Patient Information**  See Attached Demographic Sheet

Patient Name: \_\_\_\_\_ Patient Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Patient Address: Street \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

Patient Phone(s): \_\_\_\_\_

Patient Insurance Policies & Numbers: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact Email: \_\_\_\_\_

**Physician Ordering Home Health:** \_\_\_\_\_

**Physician Phone Number:** \_\_\_\_\_

**Date of Last Doctor's Appt.:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_